

# FIS Attorney Roundtable

## Meeting Notes

The FIS Attorney Roundtable held an in-person conference on **Monday, April 21, 2008 at 1:00 PM EST/12:00 PM CT**. The attorney members of the Roundtable include the following firms:

**Barrett, Burke, Wilson, Castle, Daffin & Frappier [TX]**  
**Castle, Meinhold & Stawiarski [CO]**  
**Daniel C. Consuegra [FL]**  
**McCarthy & Holthus [CA]**  
**Millsap & Singer [MO]**  
**Nielson & Sherry [KY]**  
**Reiner, Reiner & Bendett [CT]**  
**Shapiro & Sutherland [OR]**

**The next meeting will be held on Thursday, June 12th at 4:00PM ET/3:00 PM CST at the FIS Attorney Summit.** If you have any comments or items of concern you would like added to the agenda for discussion, please contact any member of the Attorney Roundtable who you are comfortable reaching out to, or contact FIS Attorney Relations at [AttyFeedback@FNFS.net](mailto:AttyFeedback@FNFS.net).

**Attorney Roundtable Meeting  
Monday, April 21, 2008  
1:00 PM ET / 12:00 PM CT**

**TOPICS OF DISCUSSION**

**1) 100% Hold Credit for Missing Bids**

**(Lisa Buck- Mickel Law)**

**REQUEST:** If a firm has a file going to sale and the client fails to provide a bid, the firm has no choice other than to postpone that sale. Therefore, firms should receive a 100% hold as this is not an error on the firm's part.

**FIS RESPONSE:** FISFS management has decided that if a sale is postponed due to a missing bid, firms will receive a 100% hold towards the APR. This hold type will be put into place within the next 30 days and will be retroactive for the 90-day data on the APR. A Network update will be sent out to Network firms regarding the process for using this new hold and this hold will be added to the list of 100% holds on the APR FAQ.

**DELIVERABLES:** Chris Hymer will send out a Network Update to the Network firms regarding this new hold. Polina Belinskaya will add this hold type to the APR FAQ.

**2) 100% Hold Credit for "Client Managed Litigation"**

**(Lisa Buck- Mickel Law)**

**REQUEST:** If the client is working their own title issue or litigated matter, the firms should receive a 100% hold for "Client Managed Litigation" so that the firms' APR is not affected.

**FIS RESPONSE:** FISFS management has decided that all files that have the "Client Managed Litigation" hold will be excluded from the APR. This will be implemented within the next 30 days and will be retroactive for the 90-day data on the APR. Files qualifying for exclusion will be removed from core stages only, and will still be scored on service performance events.

**3) 100% Hold Credit for Restarts due to incorrect origination**

**(Caren Castle)**

**REQUEST:** Caren received a discussion topic from a Network firm that asked why 100% hold credit is not applied on the APR when firms must restart due to incorrect information like an incorrect address or origination issues.

**FIS RESPONSE:** FIS requested examples to better research the question. Caren Castle was not able to attend the call to provide FIS with further details and loan examples. However, Michelle Kelm from Castle Meinhold will follow up with Caren for loan examples and provide them to Lindsey Lesch.

**DELIVERABLES:** Michelle Kelm will get loan examples of this issue from Caren Castle and provide them to Lindsey Lesch for FIS to review. This will be discussed at the next Roundtable meeting.

**4) 100% Hold Credit for Fair Debt Disputes**

**(Caren Castle)**

**REQUEST:** Caren received a discussion topic from a Network firm that stated, "Fair debt disputes should be given 100% carve out. Firms have no control on what the borrower does as far as contesting."

**FIS RESPONSE:** Caren Castle was not able to attend the call to provide FIS with loan examples, which will be needed to review the item. Rich Nielson stated that most of these examples would fall into the bottom 5%, but firms should still receive 100% credit, as this is beyond their control. Chris Hymer reminded the Roundtable firms that the data normalization (Top/Bottom 5%) was implemented for instances such as these.

**DELIVERABLES:** Michelle Kelm will get loan examples of this issue from Caren Castle and provide them to Lindsey Lesch.

## **STATUS UPDATES**

### **1) FIS Desktop Rollout for Attorney Roundtable users**

**FIS RESPONSE:** The Roundtable firms will be a part of the first group of firms to start using FIS Desktop. Jeff Hyman will be contacting the Roundtable firms outside of the system, via phone, to provide further details.

### **2) APR Project List – Top 5 Priority**

A network announcement related to the changes was distributed 1/15/08.

<b>Item</b>	<b>Description</b>	<b>Projected ETA *</b>
Invoicing Accuracy %	New service item displaying percentage of invoices not requiring corrections compared to state averages.	End of April
Upstate/Downstate New York	Separate Upstate and Downstate counties in NY for APR purposes (by zip codes)	Early Q2/2008
Historical section – Color Code Trend	Add APR Color Code to the 13 month trend called "Color Code Trend"	Q2/2008
Client-Specific APR	Clients will see the client-specific information	Phase I- end of April. Enhancements- May.
Compliance %	Add compliance % according to FNMA guidelines with all holds accounted as a stage on the APR report. Compliance percentage would also be separated out in the client-specific section.	No ETA
Daily Read Intercoms Report - <b>NEW</b>	New report to show volumes of intercoms read by user.	No ETA
Remove Federal Holidays from APR	The 10 Federal Holidays will be removed from firms' APR for service performance and File Referred logic.	No ETA

\*The projected ETA is subject to be changed at anytime.

### **3) Missing Documents/Information**

**(Caren Castle)**

**FIS RESPONSE:** The survey responses have been received and are now being compiled. Caren did add a question for bankruptcy as well as for foreclosure.

### **3) Assignment Issues**

**(Bill Newland)**

**FIS RESPONSE:** This item will be discussed at the Client meeting, which will be held before the 2008 Attorney Summit.

### **4) Increase in Foreclosure Fees for VA loans**

**(Larry Dingmann)**

**FIS RESPONSE:** Larry Dingmann is finishing putting together the Network Update to send to the firms regarding these changes.

## Deliverables

Item Description	Active Tasks	Tasks Assigned to
<b>Hold Credit for Missing Bids</b>	Chris Hymer will send out a Network Update to the Network firms regarding this new hold.	Chris Hymer
<b>Hold Credit for Missing Bids</b>	Polina Belinskaya will add this hold type to the APR FAQ.	Polina Belinskaya
<b>Hold Credit for "Client Managed Litigation"</b>	Chris Hymer will send out a Network Update to the Network firms regarding this APR exclusion.	Chris Hymer
<b>Hold Credit for Restarts due to incorrect origination</b>	Michelle Kelm will get loan examples of this issue from Caren Castle and provide them to Lindsey Lesch for FIS to review. This will be discussed at the next Roundtable meeting.	Michelle Kelm
<b>Hold Credit for Fair Debt Disputes</b>	Michelle Kelm will get loan examples of this issue from Caren Castle and provide them to Lindsey Lesch.	Michelle Kelm
<b>FIS Desktop Rollout for Attorney Roundtable users</b>	Jeff Hyman will contact the Roundtable firms to provide further details regarding the FIS desktop rollout.	Jeff Hyman
<b>Increase in Foreclosure Fees for VA loans</b>	Larry Dingmann will send a Network Update to the firms regarding this change in invoicing fees.	Larry Dingmann