

FIS Attorney Roundtable

Meeting Notes

The FIS Attorney Roundtable held an in-person conference on **Monday, March 24, 2008 at 1:00 PM EST/12:00 PM CT**. The attorney members of the Roundtable include the following firms:

Barrett, Burke, Wilson, Castle, Daffin & Frappier [TX]
Castle, Meinhold & Stawiarski [CO]
Daniel C. Consuegra [FL]
McCarthy & Holthus [CA]
Millsap & Singer [MO]
Nielson & Sherry [KY]
Reiner, Reiner & Bendett [CT]
Shapiro & Sutherland [OR]

The next meeting will be held on Monday, April 21st at 1:00PM ET/12:00 PM CST. If you have any comments or items of concern you would like added to the agenda for discussion, please contact any member of the Attorney Roundtable who you are comfortable reaching out to, or contact FIS Attorney Relations at AttyFeedback@FNFS.net.

**Attorney Roundtable Meeting
Monday, March 24, 2008
1:00 PM ET / 12:00 PM CT**

TOPICS OF DISCUSSION

1) FIS Desktop Rollout for attorney users

(Heather Celerin)

REQUEST: Firms asked for more details regarding the new FIS Desktop rollout.

FIS RESPONSE: FIS Desktop is a new interface to bring all FIS products together. Jeff Hyman is heading up the training and the preview website is available now for all attorney firms (<http://training.fisdesktop.com>). All attorney firms will be trained and phased in by region, and FIS hopes to have everyone (attorney firms, clients and FIS staff) on board with FIS Desktop by the Attorney Summit in June, 2008. For training purposes, WebEx sessions and Q & A time will be set up, along with a hotline number for questions.

DELIVERABLES: Lindsey Lesch will email the preview URL to the Roundtable firms. Heather Celerin will see if the Roundtable firms can be rolled out with the first groups to be rolled out in the beginning of May.

2) Increase in Foreclosure Fees for VA loans

(Rich Neilson)

REQUEST: Rich asked whether FIS will be raising the foreclosure fees for VA loans.

FIS RESPONSE: All judicial states received a raise in fees and non-judicial did not. Larry Dingmann is in the process of putting together a Network Update for firms about the new fees for invoicing. Although the FIS contracts will not reflect this change in invoicing fees, firms can follow the new fee schedules (which will be provided with the Network Update) as of February 1, 2008.

DELIVERABLES: Larry Dingmann will send a Network Update to the firms regarding this change in invoicing fees.

STATUS UPDATES

1) APR Project List – Top 5 Priority

A network announcement related to the changes was distributed 1/15/08.

Item	Description	Projected ETA *
Invoicing Accuracy %	New service item displaying percentage of invoices not requiring corrections compared to state averages.	April
Upstate/Downstate New York	Separate Upstate and Downstate counties in NY for APR purposes (by zip codes)	Early Q2/2008
Historical section – Color Code Trend	Add APR Color Code to the 13 month trend called "Color Code Trend"	Q2/2008
Compliance %	Add compliance % according to FNMA guidelines with all holds accounted as a stage on the APR report. Compliance percentage would also be separated out in the client-specific section.	No ETA
Daily Read Intercoms Report - NEW	New report to show volumes of intercoms read by user.	No ETA

*The projected ETA is subject to be changed at anytime.

2) Missing Documents/Information

(Caren Castle)

REQUEST: Caren Castle is working with the USFN on getting their responses to the document previously put together by the AFN.

FIS RESPONSE: Caren's team is reaching out to each state with the initial questions. She is broadening the question to include which documents are needed to start a BK action, as well as a FC action. She should have responses by the middle of April, at which time Bill Newland would like for Caren, Rich Nielson, Andrew Fuerstenberger (FISFS Document Retrieval Manager) and himself to look over the document.

3) Assignment Issues

(Bill Newland)

REQUEST: FIS Legal sent a letter to FIS clients, asking for feedback regarding the current assignment issues.

FIS RESPONSE: FIS has still received limited responses back from clients regarding the letter which was sent on 1/23/2008. Due to the limited number of responses, FIS will hold a meeting with the clients to figure out what adjustments need to be made.

4) Holidays for APR Purposes

(Lindsey Lesch)

REQUEST: The Roundtable firms would like to have all 10 Federal Holidays be removed from the APR.

FIS RESPONSE: Bill Newland and Chris Hymer are fine with the holidays being removed. This change will need to be made in the APR logic, for the Service Performance and File Referred logic only.

DELIVERABLES: This item will be added to the APR project list to be prioritized.

Month	Day	Occasion	Currently APR Holiday?
January	01	New Year's Day	yes
January	3rd Monday	MLK birthday	
February	3rd Monday	Presidents Day	
May	Last Monday	Memorial Day	Yes
July	04	Independence Day	Yes
September	1st Monday	Labor Day	Yes
October	2nd Monday	Columbus Day	
November	11	Veteran's Day	
November	3rd Thursday	Thanksgiving	Yes
December	25	Christmas	Yes

6) Standing Order 07-03 Hard Hold Request

(John Cody)

REQUEST: The Roundtable requested a hard hold for the Standing Order 07-03 in KS.

FIS RESPONSE: A HelpDesk ticket was opened to activate a 100% hold for the standing order. This ticket is still active and should be ready within the next week.

7) Hard and Soft Holds Review

(Lindsey Lesch)

REQUEST: Firms asked that FIS perform a review of the hard and soft holds available for firms to use. Firms also requested that FIS put the definitions for a hard and soft hold in the APR FAQ.

FIS RESPONSE: The definitions for hard and soft holds have been added to the APR FAQ. Per Bill Newland, in February, 42,000 holds were raised and out of those, the denial percentage was very limited.

DELIVERABLES: Chris Hymer will review the hold denials for Bankruptcy documents and will provide this information to the Roundtable. Rich Nielson stated that he has examples of files in Bankruptcy that have missing documents for which there is no soft hold available. Matt Rogina asked that Rich provide loan examples.

DELIVERABLES

Item Description	Active Tasks	Tasks Assigned to
FIS Desktop Rollout for attorney users	Lindsey Lesch will email the preview URL to the Roundtable firms.	Lindsey Lesch
FIS Desktop Rollout for attorney users	Heather Celerin will see if the Roundtable firms can be rolled out with the first groups to be rolled out in the beginning of May.	Heather Celerin
Increase in Foreclosure Fees for VA loans	Larry Dingmann will send a Network Update to the firms regarding this change in invoicing fees.	Larry Dingmann
Holidays for APR Purposes	This item will be added to the APR project list to be prioritized.	Lindsey Lesch
Hard and Soft Holds Review	Chris Hymer will review the hold denials for Bankruptcy documents and will provide this information to the Roundtable	Chris Hymer
Hard and Soft Holds Review	Rich Nielson is to provide Matt Rogina and Lindsey Lesch with loan examples of files in BK that have missing docs for which there is no soft hold available.	Rich Nielson