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Fidelity Attorney Roundtable

EXECUTIVE SUMMARY

The Fidelity Attorney Roundtable held a teleconference on **Monday, July 16, 2007 at 1:00 PM ET**. The attorney members of the Roundtable include the following firms:

Barrett Burke Wilson Castle Daffin & Frappier [TX]
Bierman, Geesing & Ward [DC,MD,VA] – AFN
Castle Meinhold & Stawiarski [CO] - USFN
Fein Such Law Group [NJ]
Hughes Watters & Askanase [TX]
McCabe Weisberg & Conway [NY,NJ,PA]
McCarthy & Holthus [CA]
Shapiro & Sutherland [OR]

The next meeting will be held face to face during the CMBA in Las Vegas on Monday, August 6, 2007 at 12:00 pm PT. If you have any comments or items of concern you would like added to the agenda for discussion, please contact any member of the Attorney Roundtable who you are comfortable reaching out to, or contact FNFS Attorney Relations at AttyFeedback@FNFS.net.



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Attorney Roundtable Meeting
Monday, July 16, 2007
1:00 PM ET – 2:00 PM ET

TOPICS OF DISCUSSION

TOP 10 AREAS OF OPPORTUNITY

- ✓ Selena Edwards thanked the roundtable firms for their submission of their Top 10 areas of FNFS opportunity for improvements.
- ✓ Matthew Rogina and Selena Edwards will review and categorize the list of items to determine the best prioritization approach.

HOLDS & ISSUES INTERCOM

- ✓ Chris Hymer solicited feedback on creating a function within PM to allow the originator of an intercom the option to receive or not to receive a notification when the issue/hold has been closed. The originator would be prompted to check the corresponding box in the hold or issue to confirm their preference.
- ✓ This would give the individual raising the hold/issue control over whether or not they receive a closure intercom.
- ✓ Chris explained that they are creating a list by department of eligible holds & issues.
- ✓ Many of the roundtable firms agreed that this would be a good idea.
- ✓ Chris will forward the list to Selena for distribution to the roundtable members.

NETWORK UPDATES IN PM

- ✓ Selena Edwards solicited feedback from the roundtable on their thoughts to have network updates placed into Process Management.
- ✓ Selena shared feedback that a few firms expressed interest to have an index of network updates in PM for sorting by client, subject and title.
- ✓ Chris Hymer shared the technology challenges with having to limit access to those firms who handle a particular client.

POLICY FOR DELINQUENT EVENTS

- ✓ Bill Newland solicited feedback on the reprojecting of delinquent events.
- ✓ Bill inquired about a firm letting their events go delinquent without reprojecting. Should a policy be put in place for a chronic abuser? If so, what policy? Should FNFS reproject the event affecting the firm's reprojecting % or let the event go delinquent and provide reports identifying the amount of delinquent events?
- ✓ Dave Owen, McCarthy & Holthus inquired about the definition of a chronic abuser.
- ✓ Bill confirmed that this is a firm who has allowed their events to roll for 24 hours. It poses a concern with time and volume as it affects the servicers system.
- ✓ Selena Edwards will solicit feedback on the best policy to implement for delinquent events.



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AUGUST ROUNDTABLE MEETING – CMBA IN LAS VEGAS

- ✓ Selena Edwards confirmed that the majority of the firms will be attending the CMBA conference in Las Vegas.
- ✓ Selena stated that she would forward the August meeting reminder to everyone this week.

STATUS UPDATES

APR Project List – Top 5 Priority

- ✓ Below is a list of the Top 5 prioritized items that our reporting team is working on:

Priority Items	Description	Projected ETA *
BK MFR Stage/Weighting Changes	As a result of the MFR stage changes the weighting will be modified on the BK scorecard.	End of 3Q
Initial Stage Measurement to “File Referred”	Change all FC/BK stages that currently hinge off of “File Received” to start with “File Referred”	End of 3Q
BK APR – Chapter 7 vs. Chapter 13 Distribution	Illustrate distribution of Chapter 7 and Chapter 13 volume in State Attorney Section	End of 3Q
Upstate/Downstate New York	Separate Upstate and Downstate counties in NY for APR purposes	End of 3Q
Inherited Files Stage Update	Stage completions and activities in the APR when the activity of both the starting/ending events of the stage occurs after the date of transfer.	End of 3Q

*The projected ETA is subject to be changed at anytime.

- ✓ Chris Hymer stated that the BK APR – MFR Recd to Results project has been placed on hold based on feedback received during the last roundtable meeting.
- ✓ To eliminate gaming by firms who wait to complete the “received” step until they have all the prep work done, we will base the results off of “File Referred” rather than the “File Received” step for both foreclosure and bankruptcy.
- ✓ Chris confirmed that we would incorporate the separation of Chapter 7 and Chapter 13 bankruptcies into the State Attorney section of the scorecard.
- ✓ Chris anticipates the BK projects to take 30 to 60 days to move into development.
- ✓ Chris provided an update that the Upstate/Downstate New York is in the testing phase.
- ✓ Chris confirmed that due to limited volume the Deed Recorded and 3rd party Sale stages would continue to be monitored but will not be weighted on the scorecard. This item has been removed.



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OPEN DISCUSSION

- ✓ Dave Owen expressed concern about bidding instructions being required within 24 hours. Dave Owen requested that the firms receive some type of notification to show the urgency of these requests.
- ✓ Bill Newland stated that he would discuss this with our reporting team.
- ✓ All roundtable members agreed that this was a great idea.

DELIVERABLES

- ✓ Chris Hymer will forward Selena a list of the eligible holds & issues by department for the new holds & issues intercom feature.
- ✓ Selena Edwards will forward the August meeting calendar reminder out this week.
- ✓ Selena Edwards will solicit feedback on the best policy to implement for delinquent events.
- ✓ Bill Newland to discuss with our reporting team the possibility of the firm receiving some type of notification to show the urgency of bid requests.